

How do I access the Centre's services?

Simply go to our website or contact the Centre for an appointment.

What if the Centre cannot help me?

Sometimes the Centre will be unable to help. For example, we may be fully booked or otherwise unable to assist with your enquiry.

If this happens the Centre will do its best to provide you with a referral to another organisation.

Who funds the SLASS?

The Centre's SLASS program is funded by the Queensland Department of Families, Seniors, Disability Services and Child Safety.

What does it cost?

The Centre's Services are free. If you have to pay something we'll discuss this with you.

Want to know more?

For further information or to make an appointment contact the Centre.



2nd Floor Main Street Arcade
82 Grafton Street, Cairns QLD 4870
Lift access via Main Street Arcade Food court

PO Box 7129, Cairns QLD 4870

Phone 4031 7688 | 1800 062 608

enquiry@cclc.org.au

www.cclc.org.au

Seniors Legal & Support Service

Free legal and social work support
for seniors experiencing, or at risk of
elder abuse or financial exploitation

Write your appointment here:

Day:

Date:

Time:

Where:



Phone 4031 7688 | 1800 062 608
www.cclc.org.au

Donations also welcome!

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Information provided may change without notice.
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What is the Seniors Legal & Support Service?

The Seniors Legal and Support Service (SLASS) is operated by the Cairns Community Legal Centre Inc.

The Centre employs both a Solicitor and Social Worker to provide the SLASS. The SLASS provides accessible legal and support services for the benefit of seniors affected by elder abuse or financial exploitation.

What is elder abuse?

Elder abuse is any act within a relationship of trust which results in harm to an older person.

It can include:

- intentionally hurting a person, e.g. slapping, hitting or mistreating someone
- intentionally damaging another person's property, e.g. hurting pets or breaking belongings
- verbal intimidation, humiliation, harassment or threats of physical harm or abandonment
- unwanted sexual approaches or indecent behaviour towards another person
- preventing a person from seeing others or denying them the right to make their own decisions
- intentional or unintentional failure to provide adequate care

Relationships of trust include:

- intimate relationships
- family relationships
- informal carers
- friends
- neighbours
- other people in close contact with an older person

What is financial exploitation?

Financial exploitation can include:

- the illegal or improper use, or misappropriation of a person's property or finances
- forced changes to a will or other legal document
- denying someone the right to access and control their personal funds
- unfair or fraudulent practices relating to retirement villages, aged rental accommodation or residential parks

How can the Seniors Legal & Support Service assist?

The SLASS can (where appropriate):

- provide information, advice and support regarding elder abuse, mistreatment or financial exploitation
- provide short-term counselling
- provide information about your legal rights
- refer you to other legal, consumer and support services
- represent you in court or before tribunals (in certain limited circumstances)
- provide community education

Who can use the Seniors Legal & Support Service?

The SLASS is available to seniors 60 years and older (or 50 years and older for First Nations people), and their carers (or service workers).

We service the Cairns and Far North Queensland regions. Seniors who live outside of this area may be serviced at the discretion of the Centre.

Legal advice and support is usually provided by appointment; or if you are unable to access the SLASS, a telephone consultation may be arranged. Home visits may also be available to eligible clients

Contact us to make an enquiry or book an appointment.

What work doesn't the Centre do?

The Centre doesn't do:

- trade marking, intellectual property, copy right
- immigration
- native title
- personal injuries
- commercial work; or
- buying or selling houses.

There are just some examples. There may also be other work the Centre does not do or circumstances where it cannot help.