

How do I access the Centre's services?

Simply go to our website to book online, or contact the Centre by telephone for an appointment.

What if the Centre cannot help me?

Sometimes the Centre will be unable to help. For example, we may have a conflict of interest, be fully booked or otherwise unable to assist with your enquiry.

If this happens the Centre will do its best to provide you with a referral to another organisation.

Who funds the SLASSS?

The Centre's SLASSS program is funded by the Queensland Department of Families, Seniors, Disability Services and Child Safety.

What does it cost?

The Centre's Services are free. If you have to pay something we'll discuss this with you.

Want to know more?

For further information or to make an appointment contact the Centre.

For people in the community experiencing disadvantage



CAIRNS COMMUNITY
LEGAL CENTRE INC

2nd Floor Main Street Arcade
82 Grafton Street, Cairns QLD 4870
Lift access via Main Street Arcade Food court

PO Box 7129, Cairns QLD 4870

Phone 4031 7688 | 1800 062 608

enquiry@cclc.org.au

www.cclc.org.au

Write your appointment here:

Day:

Date:

Time:

Where:

Donations also welcome!

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Information provided may change without notice.
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Seniors Legal & Social Support Service

FAR NORTH QUEENSLAND, CAPE
YORK & TORRES STRAIT REGIONS

Supporting older people concerned
about elder abuse, mistreatment or
financial matters



CAIRNS COMMUNITY
LEGAL CENTRE INC

All enquires welcome
4031 7688 or freecall 1800 062 608
www.cclc.org.au

What is the Seniors Legal & Social Support Service?

The SLASSS provides accessible legal and social support services for the benefit of seniors affected by elder abuse or financial exploitation.

A client support officer and/or social worker provides the first point of contact with the older person, and maintains contact until the conclusion of the service.

If legal issues are identified, and if the client wishes to obtain legal advice, the social worker will introduce them to a lawyer.

Both the social worker and lawyer meet with the client together, often at their home, aged-care facility, hospital, or other safe place.

The legal information that people at risk of elder abuse are likely to require includes, but is not limited to, the following:

- appointing or revoking a Power of Attorney or legal guardian
- understanding the contract terms and conditions for aged care providers
- recovering property or money
- obtaining a domestic violence protection order
- supporting the older person in the decision making.

What is elder abuse?

Elder abuse is any act within a relationship of trust which results in harm to an older person.

It can include:

- intentionally hurting a person, e.g. slapping, hitting or mistreating someone
- intentionally damaging another person's property, e.g. hurting pets or breaking belongings
- verbal intimidation, humiliation, harassment or threats of physical harm or abandonment
- unwanted sexual approaches or indecent behaviour towards another person
- preventing a person from seeing others or denying them the right to make their own decisions
- intentional or unintentional failure to provide adequate care

Relationships of trust include:

- intimate relationships
- family relationships
- informal carers
- friends
- neighbours
- other people in close contact with an older person

What is financial exploitation?

Financial exploitation can include:

- the illegal or improper use, or misappropriation of a person's property or finances
- forced changes to a will or other legal document
- denying someone the right to access and control their personal funds
- unfair or fraudulent practices relating to retirement villages, aged rental accommodation or residential parks

How can the Seniors Legal & Social Support Service assist?

The SLASSS can (where appropriate):

- provide information, advice and support regarding elder abuse, mistreatment or financial exploitation
- provide short-term counselling
- provide information about your legal rights
- refer you to other legal, consumer and support services
- represent you in court or before tribunals (in certain limited circumstances)
- provide community education

Who can use the Seniors Legal & Social Support Service?

The SLASSS is available to seniors 60 years and older (or 50 years and older for First Nations Peoples), and/or their carers (or service workers) within the Cape York and Torres Strait Island regions, outlined in red on the map below.

