

## How do I access the Centre's services?

Simply contact the Centre for an appointment - or if you are wanting to see the DVDLS solicitor at the DV Court on Tuesday, Wednesday or Friday, no appointment is necessary.

## What if the Centre cannot help me?

Sometimes the Centre will be unable to help. For example we may have a conflict of interest, be fully booked or otherwise unable to assist with your enquiry.

If this happens the Centre will do its best to provide you with a referral to another organisation.

## Who funds the Centre?

The Centre is one of more than 200 community legal centres nationwide.

The Centre is funded by:

- State and Commonwealth Governments.
- Legal Aid Queensland.
- Queensland Department of Families, Seniors, Disability Services and Child Safety.

## What does it cost?

The Centre's Services are usually free. If you have to pay something we'll discuss this with you.

***Donations also welcome!***

## Want to know more ?

For further information or to make an appointment contact the Centre.



**2<sup>nd</sup> Floor Main Street Arcade  
82 Grafton Street, Cairns QLD 4870**

*Lift access via Main Street Arcade Food court*

PO Box 7129, Cairns QLD 4870

**Phone  
4031 7688 | 1800 062 608**

enquiry@cclc.org.au  
[www.cclc.org.au](http://www.cclc.org.au)

### Write your appointment here:

Day \_\_\_\_\_  
Date \_\_\_\_\_  
Time \_\_\_\_\_  
Where \_\_\_\_\_

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Information provided may change without notice.  
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# Free Legal Services

*For people  
in the community  
experiencing disadvantage*



**4031 7688 | 1800 062 608**

## What is the Cairns Community Legal Centre Inc?

The Cairns Community Legal Centre Inc (the Centre) is a non-profit government funded community organisation that provides free legal services for people in the community experiencing disadvantage.

## What services does the Centre provide?

### General Legal Service

The General Legal Service offers free legal services across a range of areas of law. For example:

- family law
- domestic and family violence
- peace and good behaviour orders
- employment law
- discrimination
- guardianship, administration and other mental health legal matters
- motor vehicle damage
- traffic matters
- criminal law

Or need help with other legal matters?

Contact us to see if we can help.

### Discrimination and Human Rights Legal Service

- Have you been treated differently because of your disability, race, gender, sexual preference or some other reason?
- Are you being denied your human rights?

Contact the Centre for advice about what you can do.

### Cairns Mental Health Legal Service

- On a Treatment Authority?
- Need help with an ECT Application?
- Other mental health legal problems?

The Centre can help.

### Consumer Law Service

- Been ripped off?
- Trouble with faulty products?
- Received bad services?
- Problems with your financial provider, insurer or superannuation trustee?
- Trouble with your telecommunications service provider?
- Got a dispute with a secondhand dealer?
- Need help with credit, debt or bankruptcy?

Contact the Centre for specialist consumer law advice.

### Family Law Service

Want to sort out your family law children's matters - without going to court?

Contact the Centre to see if we can help.

### Seniors Legal and Support Service

- Are you a senior who is being abused or exploited by someone you trust?
- Is someone hurting you or are you being threatened, intimidated or harassed?
- Not allowed to see your friends?
- Has your money been taken?
- Are you being forced to change your will or other legal documents?

The Centre offers free legal and social work support for the benefit of seniors affected by or at risk of elder abuse or financial exploitation.

Contact the Centre for assistance.

### Domestic Violence Duty Lawyer Service

The Centre also offers a free DVDLS for men, both aggrieved and respondents, at the Cairns Magistrates Court each Tuesday, Wednesday and Friday.

## What does the Centre do?

The Centre provides:

- information and referrals
- legal advice; and
- in some circumstances, ongoing casework assistance.

## Who can use the Centre's services?

The Centre may assist people who:

- are experiencing disadvantage
- have a legal problem that the Centre is able to assist with; and
- live in the geographical area covered by the Centre.

The Centre also provides outreach via Innisfail, Atherton, Mareeba and the Cairns Hospital's Mental Health Unit.

## What work doesn't the Centre do?

The Centre doesn't do:

- trade marking, intellectual property, copy right
- immigration
- native title
- personal injuries
- commercial work
- buying or selling houses

There are just some examples. There may also be other work the Centre does not do or circumstances where it cannot help.